

To: Whom it may concern

I have worked most of my professional career with one company and planned on retiring from there, but life has taken a different road. I am now looking for a new position where I will use my extensive experience to be an effective contributor from the beginning!

As you will see on my resume, I am loyal and hardworking! I can be an effective leader or team member. I take great pride in being part of a successful team.

I would welcome the opportunity to come meet with you in person, or with whomever you suggest I meet with within your organization at your earliest convenience.

I have always tried to learn and implement new ideas and skill sets; I am very service oriented and enjoy helping people. My skill set has matured in many areas, and I believe I could be a great addition to your team.

My first job was in 1978, I worked full time as a custodian for the Arco School dist. as well as my normal school schedule. After graduation I went to ISU in Pocatello to study music, and found myself enjoying computer science. I could not afford to continue my education at the time as the economy was very bad and jobs were hard to find.

I moved to Idaho Falls and worked every job I could get. I rebuilt starters, sold motorcycles, installed car stereos, freight crew, frozen food manager, computer and TV repair, etc. Generally I held at least two jobs, sometimes three. I also acquired a 3rd degree black belt and opened my own Dojo until my health precluded that activity.

The last 20 + years have been dedicated to computer systems, networking and telephony.

I am capable of doing many things, and ask only for the opportunity.

Thank You

Experienced IT Administrator seeking challenging environment and new technologies:

1. Systems Administration, Network Administration and Design, Systems Security
2. Microsoft Systems Engineer, Web Design, SEO and Social Marketing for multiple Clients
3. Team Lead providing Software and Hardware Technical Recommendations
4. Cisco VOIP solution design/implementation with failover, integrated messaging, and multiple POP.
5. Cabling/Termination, Network Design and Installation, VoIP
6. Network Design, upgrades legacy networks to Cisco layer 2 and switches, WAN with 802.1Q, 802.1P, MPLS, spanning multiple states, US and Mexico.
7. User Support, Remote Support and Training
8. Troubleshooting (PC and Server hardware and software, Network issues, Peripherals)
9. Supported 300-400 Workstations including upgrades
Management, Costing, ROI Calculations, Standards of Practice (SOP) Development.
10. For six years I have worked with media outlets and investigative reporters, created and ran a news sites and have been successful in gaining a substantial following because of the integrity of the information and opinions covered.

Special Qualifications:

IT history for over 20 years; keep in mind I have also have many years' experience providing IT Consulting services, News and Information Website design, Audio Visual, and other media experience.

Recent accomplishments

- [Http://www.friendsoftheshire.com](http://www.friendsoftheshire.com) - News and social interaction with a focus on solutions principles and values.
- <http://www.tysonparkermusic.com/> - Developed to promote a local artist. Also instructed on recording and mastering technics
- <http://faithmosaic.singles/> - Website I was commissioned to build for a Christian Singles faith based relationship building environment.
- <http://tech.cross-rhoades.com> - As I continue look for full time employment in my field, I run a small business to help support my family's needs.
- <http://www.plumlocoif.com/> - Family owned local Mexican restaurant.
- <http://www.obradysif.com/> - Family owned local Family restaurant.
- Contracted with BA Wakerli - Engineer WAN over MPLS fiber, Layer 3 switching, Multiple Vlans for voice and data, new active directory domain, DNS and DHCP. IIS and other requirements as dictated by client. Project is still in motion. Expected finish date 12/31/2015

Chris Rhoades

2815 Dorothy

Idaho Falls, ID 83402

chris@cross-rhoades.com | (208) 403-2815

EDUCATION

- Certifications: MS Active Directory Design & Deployment, MOS , MS Exchange Design & Deployment, Cisco Routing and switching
- Idaho State University, 1982: General Studies
- Numerous courses: BSU, EITC and ISU on Information Technologies, Leadership, Business Management and more.

TECHNICAL SKILLS

- Microsoft Windows OS (MS DOS to Vista\windows 7 (all), 8.1 pro, MS Windows Server 2008), MS Windows (3.x, 95,. 98, NT 4.0, 2000, XP), Apple Mac Mac OS 10, Turnkey Linux, Linux Parted Magic, Knoppix, Ubuntu
- MS Office Suite, OpenOffice, Adobe Pro, IIS, Blackberry Enterprise Server and other server side applications. HTML, CSS, PHP, Pearl, VB, command line scripting, and WordPress development
- Hardware support for peripherals and PCs, including motherboards, CPU, and BIOS upgrades, HP laser printer advanced repair technician
- Multi-layer switching, VLAN technologies, Policy Based Routing, Cisco Routing and Remote Access
- Open VMS, MS Exchange 2003 and 2013, DecNet, Cisco VOIP IP PBX, CCM and Unity; Lucent, Bogen, and other PBX Systems
- Symantec Bright Mail, VMS Mail, MS SQL, IIS, Blackberry Enterprise Server and Server side applications
- Web filtering and Virus solutions; both perimeter and client side Security systems, video surveillance; CommVault Enterprise Backup; Best Practice Network/QOS/Security, including Cisco Pix and Firewall services, VPN and MS RAS; HIPPA Compliance
- Business planning and financial projections. Understand business priorities.
- Good forecasting and communication skills. IT consulting through 2014.

WORK HISTORY

Cross Rhoades Technology

Owner

2009 - Present

- Network/Computer Systems Engineer and consulting.
- Hardware and software repair, installation, and other skills as listed
- Website design and Exchange hosting

***Valor Care
COO and Co-Owner
2009 – 2010***

- Entrepreneurial venture - Web based level pay health care company.
- Responsibilities included – Procurement of all hardware, software and data transport needs.
- Installation, configuration of test bed and production environments.
- Direct the database design, web design and process mapping.
- Research and market analysis as well as obtaining venture capital.

***Woodland Furniture, Harker Design, Eicher Collection
2001-2009 IT Administrator Idaho Falls, ID***

- Responsible for the daily activities associated with the management and administration of the network servers, operating systems, PC applications, users, desktop maintenance and network. Worked with operations and administration to improve production and minimize cost
- Engineered and maintained Cisco Call Manager (CCM) and Unity VOIP solution over converged VPN/Private circuit networks with multiple POPs and toll bypass
- Provided oversight for around 150 clients in US (ID, WY, MT, IL, CA) and Mexico
- Designed and maintained “CommVault” backup solution for Disk to Disk to tape backups with disaster recovery plan
- Employed and maintained best practice Network/QOS/Security, including Cisco Pix and firewall services, VPN and MS RAS.

***Idaho Falls School District #91
Technologies Specialist Idaho Falls, ID***

- Responsible for the installation, upgrades, troubleshooting and operational maintenance of about 400 workstations, including software and hardware configuration and repair, as well as network and server maintenance
- Repaired and maintained all peripherals and output devices
- Provided end user support to faculty and student body through in-service training for the staff and by implementing apprenticeship training for interested students for course credit
- Conducted yearly inventory accountings of all forms of technology and served on the Technology Allocation Committee (which was the application process to acquire and disburse funds from State and Federal resources).